Service Level Agreement
Management of Buildings & Maintenance Services

Safety & Compliance
Energy & Sustainability
Design & Refurbishment

Repair & Maintenance

Managed Services

Our experienced schools team will ensure that your building conforms to statutory legislation and external audits; and help you to maximise investment budgets, prevent prosecution and enhance building performance.

Why is a service level agreement important to my school?

- Allows you to concentrate on your day job
- Provides peace of mind
- Manages risk and liability on your behalf
- Ensures that your building conforms to statutory legislation
- Ensures major works are delivered using an appropriate form of contract
- Ensures that contractors are qualified to carry out the work and know what they are expected to do
- Ensures that works are undertaken correctly and safely
- Regular review of services provided

What does a service level agreement include?

Key features of our service includes:-

- Annual advice upon property portfolio through building condition (AMP) data
- Regular visits and advice from a dedicated Building Liaison Officer regarding repair and maintenance issues
- Procurement of day to day repair and maintenance service via a help desk and 24 hour emergency help line
- Building design and project management for planned major and minor schemes by separate agreement including Planning, Building Control and CDM requirements
- Advice on statutory issues e.g. Asbestos, Legionella, Health & Safety

How will my school benefit?

- You will receive a service which can be tailor made specifically to your needs
- Depending on your requirements, the agreement may be based on a choice of commitment over 1, 2 or 3 years.
- We are committed to continuously improving the quality and consistency of our services, providing you with flexibility, choice and value for money.

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Services 4 Schools
Safe Environments Efficient Facilities Responsive Services