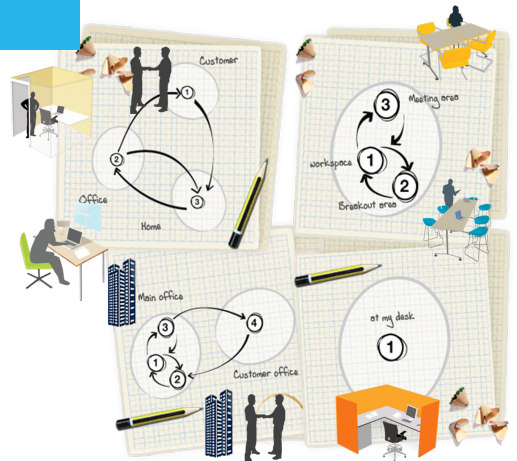


Workplace Solutions

“a workplace that enables productivity”



The Workplace Consulting team has many years of experience delivering innovative workplace advice and solutions for corporate and public sector occupiers.

We have a proven track record of delivering complex, challenging projects that require detailed assessment, definition and delivering optimum workplace and property based solutions to meet both current and future needs of the organisation. We also acknowledge and understand the cultural challenges that organisations face associated with their working practices. Through good communication and close engagement with stakeholders at all levels, we are able to successfully influence the organisation and not only introduce new ways of working but effect behaviour and culture changes which realise significant additional benefits.

In many cases, it is not unusual to find the way in which people work and the facilities that they use are not aligned to each other.

When did you last consider whether the workplace best meets the needs of the workforce to undertake their tasks – how are activities carried out? What technology is needed? Where is it done? etc. All too often we assume that a standard solution, ‘a one size fits all’ approach is right. The workforce of tomorrow (and today) requires something different.

“work is done in spite of the workplace”

We need to look at all the factors influencing the way we work



PEOPLE

Today's workforce is looking for more flexibility in when and where they work



TECHNOLOGY

Mobile communications and access to data drive speed and agility



WORK PROCESS

Automation of processes, expectation of speed of output



WORKPLACE

Enabling the ‘doing’ of work ?

CAPITA SYMONDS

Our experience and proven track record ensures that we are confident we can achieve at least 20% efficiencies in the most modern of workplaces and contribute towards efficiency and productivity improvements of between 10 and 15%. For many of our clients this results in many hundreds of thousands of pounds worth of benefit per annum.

Typically, the drivers for a change in the way that organisations work are to:

- > Achieve property-related operating cost efficiencies
- > Improve communication and innovation within teams
- > Improve productivity and service efficiencies
- > Achieve an improvement in service quality to clients
- > Attract and retain the very best talent in their sector

Flexible working requires trust in the workforce and a move away from traditional styles of “presenteeism management” to an output driven management style, as the workforce will be able to choose a variety of work settings from where to work.

We have an enviable pool of creative talent at Capita Symonds giving us a multi-faceted international business providing real estate expertise across the world. We provide a diverse range of services from front end strategic advice through to design, engineering, planning, transaction/ agency services to management consultancy.

Who have our key team members provided Workplace Solutions for? Here is a diverse sample of our clients and their projects;

- > **NHS Direct:** We undertook a review of their workplace as part of their “Great Place to Work” campaign and established a Workplace Toolkit for implementation across the estate.
- > **Network Rail:** We are currently carrying out a review of their workplace design, full staff engagement and change management programme for their new office development.

If you’re considering embarking on a workplace project and would like an impartial review on the approach to be taken, or a project that needs some guidance to get it back on track please feel free to make contact to arrange a no obligation discussion.



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